

VERKEHRBUERO and its service providers undertake to support each other in the prevention of bribery, corruption, money laundering and human rights violations, in compliance with corporate due diligence obligations in supply chains or sustainability reporting, as well as in compliance with the protection of personal data and information security, and to inform each other immediately as soon as they discover or suspect a violation of the applicable laws in connection with this framework agreement or the fulfilment of their obligations under this framework agreement. VERKEHRBUERO and its service providers, including their affiliated companies, owners/shareholders, board members, managing directors, officers, agents, employees and all others for whose actions they are directly or indirectly liable, expressly declare their compliance with the Code of Conduct and the above-mentioned values, vision and mission catalogues of VERKEHRBUERO at all times.

This Code of Conduct includes in particular - but not exclusively - the laws

- for the prevention of bribery, corruption and money laundering (in particular the prohibition of illegal payments or the provision of other improper advantages, directly or indirectly, to public officials and authorities, business partners, their employees, family members or other close relatives)
- to protect human rights (in particular the Human Rights Convention, ECHR, Charter of Fundamental Rights of the European Union, UN Guiding Principles on Business and Human Rights)
- for the protection of persons who report violations of Union law, in particular the Austrian Whistleblower Protection Act (HSchG) and the processes of VERKEHRBUERO, which can be viewed at <https://verkehrsbuero.com/en/whistleblower-system/>
- for compliance with supply chain due diligence obligations of the European Union, incl.
 - the Corporate Sustainability Due Diligence Directive,
 - Directive 2019/1152 on transparent and predictable working conditions in the European Union
 - compliance with European provisions on sustainability reporting (Corporate Sustainability Reporting Directive)
 - the Green Claims Directive (Directive on Empowering Consumers for the Green Transition - ECGT)

and those member states whose respective laws apply territorially to customers and contractual partners of the client directly or indirectly, in particular the Austrian Equal Treatment Act ("Gleichbehandlungsgesetz")

- on the protection of personal data (in particular the European General Data Protection Regulation and the relevant national data protection laws), on telecommunications law and health telematics and
- on information security, including the laws implementing the European NIS directives.

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VERKEHRSBUERO and its service providers undertake to provide information about

- the management of the company
- the quality of relations with customers, suppliers and communities affected by the company's activities,
- the PCF (Product Carbon Footprint) or greenhouse gas emissions caused by the products offered in the various phases of their life cycles

on a regular basis and immediately upon request, to provide a better mutual understanding of the company's risks and impacts in connection with sustainability aspects. This information includes, in particular, payment practices in relation to payment dates or payment periods, the interest rate for late payments or compensation for recovery costs in order to mitigate late payment and default risks and counteract destructive effects on entire value chains.

VERKEHRSBUERO and its service providers undertake to additionally conclude contracts for commissioned data processing in accordance with Art. 28 GDPR including the annex 'Technical and organisational measures' when processing valuable, personally identifiable and other confidential information.